

GPM Life Agent Access -- Home Office Contact Information

When calling GPM Life, be sure to use our toll-free number, (800) 938-4765, or our local number (210) 357-2222.

If calling about Medicare Supplement insurance: (866) 242-7573

Extensions below are available during regular business hours, Monday-Thursday 8:00 am - 4:30 pm and Friday 8:00 am - 12:00 pm Central time.

Press 6000 or 1 - for Customer Service or Claims

Press 6003 or 3 - for New Business or Underwriting

Press 6002 or 4 - for Final Expense

Press 4003 or 5 - for Marketing Sales Support

Press 9 - for a Company Directory

Press 0 - for the Operator

E-mail addresses are listed below if you want to send an e-mail. You may text a message to Marketing or Underwriting.

Please keep in mind the person receiving the e-mail could be out of the office, so we suggest a follow-up call if a response is not received.

For Underwriting, it is preferable that you use the "Contact Us" form on Agent Access as someone always monitors these e-mails.

Confidential information should not be sent in e-mails because our e-mail system is not encrypted at this time.

MARKETING

	Toll Free	800-938-4765
Marketing	Ext 4000	
Agent Contracting	Ext 4001	
Commissions	Ext 4002	
Sales & Support	Ext 4003	

Marketing Fax	Toll Free	888-305-4111
Marketing Fax	Local	210-357-2225
Text Message	Toll Free	877-331-9747

Jay Moyer	2205	jmoyer@gpmlife.com
Norma Castillo	2213	mnc@gpmlife.com
Donna Clemens	2204	mdc@gpmlife.com
Laurie Morton	2203	mlm@gpmlife.com
Michael Steadman	2212	mms@gpmlife.com
Yvonne Alva	2211	mya@gpmlife.com
Carol Bryant	2898	mcb@gpmlife.com
Larita Conrad	2602	lconrad@gpmlife.com
Joyce Hartley	2206	jhartley@gpmlife.com
Linette McCue	2221	mml@gpmlife.com
Shawn Steadman	2227	mss@gpmlife.com
Laurie Stewart	2208	mls@gpmlife.com
Sandra Tijerina	2201	mst@gpmlife.com
Julie Valdez	2238	Mjv@gpmlife.com

CUSTOMER EXPERIENCE

Tonya Carroll	2218	tc Carroll@gpmlife.com
---------------	------	--

UNDERWRITING/TRADITIONAL NEW BUSINESS

Traditional NB:	Toll Free	(800) 938-4765
		Ext 6003 or Press 3

Risk Assessment-Traditional		Ext 2299
------------------------------------	--	----------

Risk Assessment-Final Expense		Ext 2297
--------------------------------------	--	----------

Underwriting Fax	Toll Free	888-701-3869
------------------	-----------	--------------

New Applications Fax	Toll Free	888-701-3869
----------------------	-----------	--------------

	Local	210-357-2235
--	-------	--------------

Text Message	Toll Free	800-938-4765
---------------------	------------------	---------------------

Wally Taylor	2241	NBS@gpmlife.com
Nick Reed	2243	
Yvonne Anderson	2244	
Veronica Macias	3835	
David Rodriguez	2297	
Fiona Wiatrowski	2856	
Grayson Wilcox	2242	

Debbie Skarda	2247	CMgr@gpmlife.com
---------------	------	--

Crystal Arsuaga	2207	
-----------------	------	--

Krista Eastwood	2863	
-----------------	------	--

Gina Moreno	2627	
-------------	------	--

Kayla Ruiz	2256	
------------	------	--

Amanda Slavin	2854	
---------------	------	--

CUSTOMER SERVICE CENTER

	Toll Free	800-938-4765
Customer Service	Ext 6000	or Press 1
Phone Center	Ext 6000	or Press 1
Final Expense	Ext 6002	or Press 4

Customer Service Fax	Toll Free	888-701-3869
----------------------	-----------	--------------

Peter Hennessey IV	2202	ep4@gpmlife.com
Debbie Skarda	2247	pds@gpmlife.com
Kay Goodlett	6767	pkg@gpmlife.com

CLAIMS

Michelle King	2821	pmk@gpmlife.com
Norma Reyes	2895	
Amy Rodriguez	2872	
Wylene White	1815	

PREMIUM COLLECTIONS

Maria Diaz	2290	pmd@gpmlife.com
Nadya Abed Castaneda	2866	
Elizabeth DiRocco	2857	
Cindy Murphy	2831	
Diana Gill	2862	

CUSTOMER SERVICE

Deb Sterns	2281	Dsterns@gpmlife.com
Janice McGrew	2861	
Claudia Cervantes	2667	
Amber Lerma	2867	
Melony Ramos	2668	

POLICY CHANGES

Sean Blount	2878	
Elizabeth Yell	2868	

PHONE CENTER

Cindy Soliz	2812	
Gina Benoit	2865	
Rosa Clark	2022	
Gracie Diaz	2875	
Vanessa Garcia	2880	
Marcella Lopez	2874	
Cindy Lozano	2894	
Abany Rodriguez	2876	

FINAL EXPENSE (SECURE MARK)

Inez Salinas	2896	
Charlene Arguelles	2893	
James Bush	2877	
Francisca Ebron	2853	

Rev 07/06/2020